

HIPAA Privacy Statement

We are committed to protecting your privacy and maintaining the confidentiality of your personal and health information. All protected health information (PHI) is handled in accordance with the Health Insurance Portability and Accountability Act (HIPAA) and other applicable federal and state privacy laws.

Information you share with us is kept confidential and is used or disclosed only as permitted by law and as necessary to provide care, coordinate services, process payment, and support healthcare operations. We maintain appropriate administrative, technical, and physical safeguards designed to protect your information from unauthorized access, use, or disclosure.

We will not sell your protected health information or use it for purposes unrelated to your care without your authorization, except where permitted or required by law.

You have rights regarding your health information, including the right to request access to your records, request certain corrections, and receive information about how your health information may be used or disclosed.

For complete information regarding your privacy rights and our responsibilities, please refer to our Notice of Privacy Practices.

Our Commitment to Human-Centered Care

At Evolve Healthcare Solutions, we believe therapy is deeply personal. The connection between you and your therapist matters, and technology should never replace the compassion, understanding, and professional judgment that come from working with a real person.

We do not use artificial intelligence (AI) to provide therapy, diagnose you, make treatment decisions, or replace your therapist's clinical judgment. Your therapy sessions are not submitted to public AI platforms to generate your care or treatment.

Your privacy matters to us. We take thoughtful steps to protect your personal and health information and follow applicable privacy and confidentiality requirements, including HIPAA.

Technology may help us with certain administrative tasks behind the scenes, but your care remains human-led and individualized.

Your story deserves to be heard by a person. Your care deserves to be personal.